



## **“Ask the Guide in Amish Country” FAQ**

We are a small company committed to giving your group a creative and unforgettable experience of the beautiful Indiana countryside. Through personal stories and interpretation, your guide will bring to life the unique culture and diverse community of the area, sharing opportunities to indulge in relaxing shopping and homemade dining. The Quilt gardens, flower beds, scenic views and landscapes surrounding Shipshewana are breathtaking. Relax, enjoy and leave the planning to us!

**Do you define yourself as a “step-on guide” or a “receptive tour operator”?** Our Team has both services.

**How long have you been giving group tours?** 3 years.

**How would you describe the experience you provide for groups? What services do you provide groups?** Customized experience that is tailored to the needs of your traveler.

**What do you specialize in?** Motor coach, behind the scenes hands on experiences, off the road, etc.

**Do you accept payment and make reservations for ALL group components (including lodging, dining, attraction admissions etc) or just for your guide services?** We do ALL, we refer all lodging to the CVB's.

**Do you take credit cards?** No not at this time. Can use an APP service if needed. ( Zelle, Venmo)

**Do you request an advance deposit and if so when and what are your cancellation-final payment policies?** See attached policies.

**What is your comp policy for drivers and escorts?** 2 ( 1 driver, 1 host )

**What is your minimum group size?** 15

*NOTE: Prices subject to change without advance notice.*

Sonya Nash, CTIS | [sonya@amishcountry.org](mailto:sonya@amishcountry.org)  
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**Will you offer your tours for small groups in cars or vans? If so, is there a different price for small groups?** No we do not- we refer those to our partners.

**How many guides do you have working for you?** 2 full time- 2-part time.

**How many tours can you give on any one day?** Maximum tours in ONE DAY is 4 tours.

**What specific cities/towns do you take/will you take groups to in Northern Indiana or Southern Michigan?**

South Bend to Angola – Indiana

Dowagiac to Coldwater- Michigan

Nappanee to Auburn – Southern Indiana

**What do you like the most about working with groups?** We love to teach them something they may not know, to have a delightful non-stressful tour that would instill memories and a yearning to return.

**What is your most popular tour that you offer to groups that they love the most?** We have 2 very popular tours. Amish Insights Tour and Countryside Makers Tour.

**Why do groups bring you repeat business?** We provide exceptional experiences for people traveling and to the group tour operators we make their booking with us seamless.

You can't really say that you've experienced the place unless you've met a local and had some interactions with the local people. You certainly can walk around with a cell phone, or a visitor's guide book, and get lots of information about the kind of things that you're seeing, but it's not as rich an experience as you would when you are with our guides.

There's always something a little bit unexpected, things that don't necessarily show up on any guidebook. Things that you would be hard-pressed to find on your own. Every location has those kinds of hidden back roads. And the skill of a really good guide is about intuiting what's going to excite their traveler, and putting something unexpected into each one of the tours that they offer so that there's a delight factor. So you see all the usual things, but you also are going to experience some things that you wouldn't necessarily expect; travelers love that kind of serendipity that can happen with our guides.

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